

Covenant

Faith in our future

In times of change and uncertainty, we choose optimism over worry, confidence over concern and hope over despair. For over 150 years, we have believed in one another, built on our proud legacy and committed to ongoing reinvention. That is the Covenant spirit. It is who we are and how we serve our community, with a focus on those who need us most. It is how we will navigate the changing opportunities in health care **together** as a team.



HOW ARE WE RESPONDING TO HEALTHCARE REFOCUSING?

Advancing the Covenant strategy and staying true to our vision and our commitment to excellence

Providing our best advice to the government as it refocuses the system

Focusing on high-quality services to meet the needs of Albertans as we navigate a changing and challenging environment

BRINGING OUR STRATEGY TO LIFE

As we fulfill our strategy and manage the changes in Alberta's healthcare system, our actions will speak louder than words.

People, culture and mission: Committed, aligned and focused on excellent care, we foster a culture that is inclusive and cares for the whole person, where our people feel valued and empowered and can make a personal connection to our vision and mission.

Our workforce: Proud of our past and clear about our future, we make a difference in the life of every Albertan we serve. We are responding to the immediate workforce challenges facing us by growing our talent pipeline, focusing on supporting the wellness of our people and exploring new and innovative ways to work.

Indigenous health: In the spirit of reconciliation and humility, we will honour the traditions of our Indigenous patients, learn from their ways of knowing and engage with Indigenous communities to address health disparities and promote equity.

Innovation: Through research, discovery and evidence-based practice, we will apply our people's passion to patient-centric problem-solving and to system improvements.

Seniors: By providing dignified, compassionate and person-centred care, we support seniors' independence and quality of life.

Rural care: In Alberta, excellent care should not be driven by geography. We are leaders in meeting the unique needs of rural communities by providing safe, accessible, co-ordinated and quality healthcare services.

Palliative and end-of-life care: Committed to upholding the sacredness of life, we are leaders and advocates for robust palliative and end-of-life care as an essential part of an integrated health system.

Addiction and mental health: Acknowledging the devastating impacts mental illness and addictions have on many Albertans, we will, without judgment or stigma, enable those who are suffering to live with dignity and hope as connected members of their community. As catalysts for change, we will steer a new vision for mental well-being.

Acute and primary care: By ensuring timely access to high-quality health care services, collaborating directly with patients and families to enhance their experience and expanding alternative care models, we are prepared to meet future needs and adapt to changing demographics.

Continuing care: We will bring a focus on excellence to the continuing care environment and ensure seamless transitions from care to community. Patients will experience a continuum of compassionate care that meets their particular needs.

Quality: We infuse all our actions with care, compassion and accountability. We will provide safe, high-quality and person-centred care across the continuum of services.

Resources: We are honoured that Albertans trust us to be wise with their investments in health care. We will be prudent and careful with our information, infrastructure and financial resources and use them to their fullest benefit.

THREE WAYS WE'LL ACHIEVE THIS VISION:

Transformation: We embrace innovation and transformative change to tackle today's challenges and create a sustainable future for health care. At Covenant, we are committed to continuously improving care and service through forward-thinking solutions.

Purpose and culture: By aligning personal values with our mission, we foster a culture rooted in compassion, respect and dignity. Together, we serve people of all faiths, cultures and circumstances, ensuring holistic care that uplifts the body, mind and soul.

Excellence: Excellence is at the heart of everything we do. Across Covenant and within every community we serve, we are dedicated to delivering our best in every interaction and initiative, driving quality care and positive outcomes.



Covenant
Health



Covenant
Care



Covenant
Living



Covenant
Foundation